

Customer Success Specialist (internship, unpaid)

CGTrader is the world's leading provider of 3D content. More than 800,000 customers globally, including more than 200 Fortune 500 enterprises, trust CGTrader to source and manage their three-dimensional content. We have three product lines:

- CGTrader Stock Marketplace that unites over 8M professional 3D designers to buy and sell 3D models;
- Modelry, our end-to-end 3D product visualization platform, that empowers global e-commerce leaders to generate amazing product visuals and AR experiences using 3D models;
- CGDream.ai, a cutting-edge AI app, that combines the power of 3D models and generative AI to generate stunning 2D images.

Currently, we are looking for a Customer Success Specialist (internship, unpaid) who will join our growing team and contribute to our daily operations. This is an exciting opportunity to be part of a quickly growing company and impact the development of the whole 3D ecosystem.

Responsibilities:

- Be the hero of the day for our clients while educating and supporting them on how to utilize our platform in the best possible way;
- Assist in moderating user-generated content on our platform to ensure compliance with our community guidelines;
- Conduct quality assurance checks to ensure our products and services meet our client's expectations;
- Monitor and report on potentially fraudulent activities on our platform;
- Continuously identify areas for improvement and recommend solutions to enhance our customers' experience.

Requirements:

- At least 30 hours/week (2 months);
- Have a good command of English;
- You have a keen interest in 3D modeling and computer graphics;
- Have a positive attitude, attention to detail, and not afraid to take an initiative;
- Excellent communication skills, both written and verbal;
- Ability to work in a fast-paced environment and adapt quickly to changing priorities;
- Strong problem-solving skills and ability to think creatively.

What is on offer:

It is a truly exciting time for CGTrader, with the whole industry on the cusp of a massive breakthrough - a very exciting time to join and become a part of CGTrader's continued success! You will have an opportunity to really make your mark on the company and work in a fast-paced, data-driven environment, alongside some of the best professionals in the industry.

To apply, write an email to agne@cgtrader.com