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Duration of Internship: 12/09/2022-30/11/2022

Feedback on my Erasmus+ Internship Experience in Italy,
Foggia as an Event Manager

In this feedback, I will introduce and reflect on my experiences at my Internship at ESN (Erasmus student network), in Foggia, Italy. The internship took about 3 months, from September to November of 2022.



About my internship company – ESN, the Erasmus Student Network is one of the largest active student organizations in Europe. It was established in 1989 and given formal registration as an institution for fostering and advancing student interaction in 1990. They are present in more than 1000 Higher Education Institutions from over 40 countries and have around 15,000 active members. The network centers around young capable people, mainly on a volunteer basis, offering its services to international students every year. This organization offers resources to help make the educational environment more mobile and adaptable by providing opportunities to study abroad, just like how I had the chance to study in South Korea by being accepted into an Erasmus program.

During my internship in Italy, I took on the position of Events Manager at the Foggia branch of ESN Italy. During my practice, I aimed to provide assistance to international students in Foggia and help them with their academic, social, and practical integration processes in a new environment. I was able to accomplish this by organizing and participating in various local activities and events, which include traditional parties, film evenings, language projects, international cuisine festivals, travels to other locations throughout Italy, and other cultural and social events. Also, my internship's key goals included



learning effective marketing techniques, organizing, and managing events, and gathering and disseminating information. Also learned how to manage electronic systems and social media, obtain a strong work ethic, and effective cooperation and communication abilities.

During my practice, my main activities and duties as the Event Manager were to organize, conduct and participate in all ESN events for international students in Foggia. Offer daily assistance and advice to exchange students by providing them with information about ESN events and activities. Represent ESN Italy in emails and messages from students and various organizations in the place of my managers. Furthermore, I had to organize, write, edit and publish ESN Foggia events on their official communication website Jupiter.esn.it, and other social media platforms such as WhatsApp. Also, I had to learn how to communicate and find common ground with international students from many different countries such as Spain, Italy, Greece, Japan, Ukraine, The Dominican Republic, and so on. Then I had to receive and reply to feedback about ESN activities from students. And lastly, Handle payments for the ESN student cards and bookings for the accommodations and transportation of the events.

I would like to express my sincerest gratitude to my managers, who supervised me for 3 months - Fabio Guglielmo D'Emilio; president of Erasmus Student Network ASE Foggia, Valentina Di Francesco; Secretary, and performing local representative Giuseppe Mansella. Without them, it would have been almost impossible to find affordable housing in Foggia or to

effectively do my job and communicate with Italians daily. By closely observing my ESN managers and fellow staff members, I was able to develop the necessary skills and qualities to have a successful career in the future. Skills, such as a strong work ethic, teamwork skills, analytical skills, marketing skills, and project management skills. By managing ESN events, planning, and managing contacts, and gathering and distributing information, I was able to gain invaluable organizational abilities. Also, by keeping track of business software, mailing lists, and chat channels (approvals and updates of the participants) I was able to develop a sharp and analytical mindset, a strong work ethic, effective teamwork and communication, and project management abilities. I was also able to meet many new people and make new friends from around the world, make friends and learn more about international communications. I believe that ESN Erasmus network and the work that it provides for the students all over the world, aligns with my own vision of my personal professional goals and what I would like to do for my future career. Therefore, I think this internship certainly helped serve as a foundation for my future career, because in the future I hope to pursue international communications and management.

For any student that might be reading this feedback, I highly recommend you apply for an Erasmus program. Whether it would be an internship program or a study abroad program, I assure you that you will be taken care of financially and you will be given assistance with any documentation process that you will have to undergo. I especially recommend applying to work at ESN. Because their main mission is to help students worldwide receive better educational and cultural opportunities. Also, ESN promotes student mobility by offering viewpoints, recommendations, and routes to students who are or have been on exchanges, with the goal of making the time spent abroad more profitable or the return to their home city less stressful. Furthermore, the academic authorities and volunteers help the local students by providing them with everyday assistance in order to foster a productive intercultural environment. As someone who could study abroad for a whole year in South Korea thanks to Erasmus, I am very proud of their mission and the impact they have had on my life and other students' lives. I hope that in the future I will get an opportunity to work with them again and perhaps I will be able to help other students, just as Erasmus has helped me.