

MARKET RESEARCH INTERVIEWER (ENGLISH)

A Market research interviewer's role is to engage with physicians (members), servicing their needs to help build a sustainable asset in our community, while also encouraging their active participation in the various opportunities on offer. The spectrum for this role is broad and encompasses many aspects ranging across the following:

- Customer / Member care;
- Reminding members about opportunities they have been invited to;
- Recruiting respondents to ad-hoc surveys;
- Dealing with honorarium payment matters;
- Making follow-up calls for verification / quality purposes;
- Scheduling interviews with the users.

Requirements:

- Excellent command of Business English (oral and written);
- Developed interpersonal and communication skills;
- Good organizational skills and persistence;
- Good computer literacy is required;
- Experience in a customer services would be an advantage;
- Great time management;
- Any additional language (French/Italian/Spanish/Dutch/Turkish) would be extraordinary advantage.

What do we offer?

- Dynamic and challenging international experience;
- Possibility to grow professionally;
- Friendly, supportive team;
- Productivity bonus;
- Full training program.

If you are interested, please send your resume to: ieva.aukstuolyte@sermo.com. Don't forget to add job title as a subject. Confidentiality guaranteed and only selected applicants will be contacted.